## What makes an injury a Catastrophic Claim?

A workplace injury that falls under one or more of the following four categories is considered a Catastrophic Claim:

- Loss of Life
- Hospitalization Formal admission of one or more employees to the in-patient service of a hospital or clinic for care or treatment
- Loss of Eve
- Amputation Full or partial amputations of a limb or other external body part. This includes fingertip amputations with or without bone loss; medical amputations resulting from irreparable damage; and amputations of body parts that have since been reattached.

## What procedures should you follow if a Catastrophic Claim occurs?

- 1. Address the need for emergency medical treatment
- 2. Immediately call your BlofGA Account Manager and provide at minimum:
  - 1. Injured Employee's Name
  - 2. Injured Employee's SSN
  - 3. Description of injury
  - 4. Location and Time of the injury
  - 5. Facility Name & Location where the Injured Employee is being taken or already being treated
- 3. Report to **OSHA** within 8hrs of a fatality or 24hrs of any other Catastrophic Claim
  - 1. Telephone: OSHA 24-hour hotline 1-800-321-OSHA (6742)
  - 2. Online: www.OSHA.gov/report.html
- 4. Complete the BlofGA online forms at www.BlofGA.com/clients/claim-forms

  - Employer's Report of Incident
    Employee's Report of Incident
  - 3. Witness Statements
- 5. If non-fatal, stay in contact with the employee, be there for them, and let them know you care!

As outlined above, immediately after you address an injured employee's need for emergency medical treatment, call your BlofGA Account Manager. We always notify the Carrier so they can immediately assign an adjuster and have a Nurse Case Manager sent to the hospital to see the injured employee, speak with doctors, and be part of the treatment plan.